## **Minuteman Service Programs**

From Setup to Support, Minuteman Powers Your Peace of Mind with Seamless Service.

Reviewing the site location ensures compatibility with environmental requirements, building restrictions, and access points, preventing last-minute issues. Delivery requirements, including onsite assistance and freight arrangements, are assessed for smooth installation. Confirming product delivery date and shipping logistics avoids delays and extra charges. Verifying electrical infrastructure and equipment compatibility prevents costly changes. Coordinating scheduling arrangements with all parties minimizes labor and installation costs. Minuteman guarantees installation and covers any additional costs if conflicts arise after the survey, ensuring a seamless process and customer satisfaction.

- Review of Site Location
- Delivery Requirements
- Delivery Date
- Shipping Logistics
- Electrical Infrastructure
- Equipment Compatibility
- Scheduling Arrangements

Pre-Installation Site Survey

Remote (Virtual Startup

Minuteman's service verifies **proper site installation** by confirming the unit's location matches the site survey, checking environmental conditions, and ensuring optimal UPS placement. The **infrastructure** is reviewed to prevent conflicts and dangerous conditions, verifying utility **connections** and site capacities. All input and output connections are confirmed correct, ensuring connected devices are properly plugged in and within operational parameters. The UPS is then **powered on and optimized** for full efficiency, with all connected devices inspected. Finally, Minuteman **extends the standard product warranty by an additional year** for customer peace of mind.

- Verify Proper Site Installation
- Confirm Infrastructure
- Connections
- UPS Startup & Optimization
- 1-Year Warranty Extension

Minuteman offers efficient, drop-in, plug-and-play power quality solutions tailored to diverse infrastructure needs. Our custom configuration services include pre-configuring a suite of products, from UPS to PDUs, for **easy installation**. We provide full-height and half-height **power cabinets** that can be customized with UPS systems (5kVA to 10kVA), additional battery packs, step-down transformers, and accessory items like PDUs and communication options. **Configuration services extend to custom UPS setup**, allowing users to customize settings such as input/output voltages, load control, SNMP communication, and managed PDU setup, ensuring a seamless and reliable power solution.

- Installation Efficiency
- Power Cabinets
- UPS Setup & Configuration

Configuration Services

Toll free: 800.238.7272 support@minutemanups.com sales@minutemanups.com



## **Minuteman Bundled Service Packages**







**PRE-INSTALLATION** SITE SURVEY







**CUSTOMER SERVICE PRIORITY STATUS** 







WARRANTY **EXTENSION** 



+1 YEAR



+2 YEARS



+2 YEARS

**ADVANCED WARRANTY REPLACEMENT** 





**REMOTE (VIRTUAL) STARTUP** 





**FREE FREIGHT** 2-WAY



**PRODUCT** REPLACEMENT **DISCOUNTS** 

PRICE (USD)

\$500

\$900

\$1300 \$3500

TOTAL VALUE (USD)

\$1000

\$2000 **SAVE 55% INSTANTLY** 

**SAVE 63%** 

**SAVE 50% INSTANTLY** 

**INSTANTLY** 

