

Connection through **POWER**

MINUTEMAN WARRANTY PROGRAM

Minuteman’s products are backed by the industry’s best warranty and support system. Lengthy warranties, non-prorated UPS & battery coverage, and Minuteman’s Platinum Protection Plan® ensure that you will receive years of trouble-free service from your purchase. Minuteman is proud of its products and stands behind its best-in-class warranties.

Standard Warranty Options

- **Minuteman 3/2-year Limited Warranty - Enspire and Entrust LCD**
Standard 3-year parts and labor warranty with 2-year non-prorated battery coverage; \$50,000 and \$75,000 Platinum Protection Plan (US and Canada)
- **Minuteman 3-year Limited Warranty - PRO-RT, Encompass, EXR, Endeavor 5-20KVA**
Each of the families above are covered by a three-year parts and labor warranty as well as \$100,000 and \$150,000 Minuteman Platinum Protection Plan® (U.S.A. and Canada only). Five-year warranty options are available.
- **Minuteman 5-year Limited Warranty - Endeavor 1-3KVA**
A standard five-year warranty (including batteries).

	Standard Warranty	Extended Warranty	Premier Extended Warranty
Warranty Term	3 or 3/2 Years	5 Years	5 Years
Battery Warranty (Not pro-rated)	Yes	Yes	Yes
Free Battery Recycling	Upon Request	Upon Request	Automatic
Warranty Policy	Repair or replace	Repair or replace	Repair or replace
Free ground freight	Return Only	Return Only	All included
Special Product Offers	–	Yes	Yes
Unique Warranty ID Labels	–	Yes	Yes
Batteries warranted for 5 Years	–	Yes	Yes
Battery Replacement Notification	–	–	Yes
Priority Repair Response	–	–	Yes

Extended Warranty Options

Extended Warranty

Minuteman protect equipment, when properly applied and operated within specified conditions, against faulty materials or workmanship for a period of five (5) years from the date of purchase. The battery warranty borne by Para Systems is limited to one (1) set of replacement batteries during the five (5) year warranty period. This warranty is extended from the standard 3 or 3/2-year warranty that comes with the product.

Premier Extended Warranty

The Minuteman premier extended warranty offers all aspects of the extended warranty plus the following: free ground freight both to and from the site. It offers an automatic battery notification when the UPS battery is nearing the end of its life and priority repair response.

UPS STANDARD EXTENDED WARRANTY			
MODEL NUMBER	DISTY SKU SHEET DESCRIPTION	Products	MSRP
MMEW5YR-02	5YR STD Ext. Warranty (Tier 1)	ETR550LCD, ETR700LCD+G3:G19	\$ 39
MMEW5YR-02	5YR STD Ext. Warranty (Tier 2)	ETR1000LCD, ETR1500LCD, PRO750RT2U, PRO1000RT2U	\$ 76
MMEW5YR-03	5YR STD Ext. Warranty (Tier 3)	PRO1500RT2U, PRO2000RT2U, E750RTL2U, E1500RTL2U, E1500RTLXT2U, EXR750RT2U, EXR1000RT2U, EXR1500RT2U, EXR1500RTHV, EC1000LCD, EC1500LCD, EC1000RT2U, EC1500RT2U, BP24XL, ED1000RMT2U	\$ 115
MMEW5YR-04	5YR STD Ext. Warranty (Tier 4)	E3000RTL2U, EXR2000RT2U, EXR3000RT2U, EXR3000RTHV, BP36CRTXL, BP72CRTXL, BP24RTXL, BP48RTXL, EC2000LCD, EC3000LCD, BP48XL, BP72XL, EC2000RT2U, EC3000RT2U	\$ 276
MMEW5YR-05	5YR STD Ext. Warranty (Tier 5)	BP36RTEXL, BP72RTEXL, BP24RTEXL, BP48RTEXL, BP24V72RTEXL, BP36V48RTEXL, BP48V36RTEXL, BP72V24RTEXL, ED5200RTXL, ED5200RTXLMB, ED5000RTXL, ED5000RTXLMB, ED6200RTXL, ED6200RTXLMB, ED6000RTXL, ED6000RTXLMB, ED6KTF, BP192RTXL, BP240RTXL, BP240TWR	\$ 613
MMEW5YR-06	5YR STD Ext. Warranty (Tier 6)	ED8200RTXL, ED8200RTXLMB, ED8000RTXL5TF, ED8000RTXL5TFMB, ED8000RTXL, ED8000RTXLMB, ED10200RTXL, ED10200RTXLMB, ED10000RTXL5TF, ED10000RTXL5TFMB, ED10000RTXL, ED10000RTXLMB, ED10KTF	\$ 1,073
UPS PREMIER EXTENDED WARRANTY			
MODEL NUMBER	DISTY SKU SHEET DESCRIPTION	Products	MSRP
MMEW5YR-01P	5YR PREM Ext. Warranty (Tier 1)	ETR550LCD, ETR700LCD,	\$ 61
MMEW5YR-02P	5YR PREM Ext. Warranty (Tier 2)	ETR1000LCD, ETR1500LCD, PRO750RT2U, PRO1000RT2U	\$ 123
MMEW5YR-03P	5YR PREM Ext. Warranty (Tier 3)	PRO1500RT2U, PRO2000RT2U, E750RTL2U, E1500RTL2U, E1500RTLXT2U, EXR750RT2U, EXR1000RT2U, EXR1500RT2U, EXR1500RTHV, EC1000LCD, EC1500LCD, EC1000RT2U, ED1000RMT2U, BP24XL	\$ 184
MMEW5YR-04P	5YR PREM Ext. Warranty (Tier 4)	E3000RTL2U, EXR2000RT2U, EXR3000RT2U, EXR3000RTHV, EC1500RT2U, EC2000LCD, EC3000LCD, EC2000RT2U, EC3000RT2U, BP48XL, BP72XL, BP36CRTXL, BP72CRTXL, BP24RTXL, BP48RTXL	\$ 373
MMEW5YR-05P	5YR PREM Ext. Warranty (Tier 5)	BP24RTEXL, BP36RTEXL, BP48RTEXL, BP72RTEXL, BP24V72RTEXL, BP36V48RTEXL, BP48V36RTEXL, BP72V24RTEXL, ED5200RTXL, ED5200RTXLMB, ED5000RTXL, ED5000RTXLMB, ED6200RTXL, ED6200RTXLMB, ED6000RTXL, ED6000RTXLMB, ED6KTF, BP192RTXL, BP240RTXL, BP240TWR	\$ 813
MMEW5YR-06P	5YR PREM Ext. Warranty (Tier 6)	ED8200RTXL, ED8200RTXLMB, ED8000RTXL5TF, ED8000RTXL5TFMB, ED8000RTXL, ED8000RTXLMB, ED10200RTXL, ED10200RTXLMB, ED10000RTXL5TF, ED10000RTXL5TFMB, ED10000RTXL, ED10000RTXLMB, ED10KTF	\$ 1,288
Note: All network card NC versions of UPS are covered.			

Platinum Protection Policy

The initial purchaser of a Minuteman UPS is protected for the lifetime of the product, against certain losses due to AC power line transients for properly connected electronic equipment subject to certain terms and conditions. This is a protection equipment policy, not a warranty.

Product	Dollar limit	Period
PRO-RT Series	\$ 100,000.00	Lifetime
Encompass Series	\$ 150,000.00	Lifetime
Endeavor-LCD Series	\$ 200,000.00	Lifetime
Empire Series	\$ 50,000.00	Lifetime
Entrust-LCD Series	\$ 75,000.00	Lifetime
EXR Series	\$ 100,000.00	Lifetime
MMS PDU Series	\$ 50,000.00	Lifetime
RPM Series	\$ 30,000.00	Lifetime
Note that this protection policy is for standard products only.	Note that the "Lifetime" period is the designed and engineered life of the original product while owned by the Initial purchaser.	